HVW-W

ANNUAL REPORT

OF

HAPPY VALLEY WATER SYSTEM INC

NAME PO Box 2306 Hayden Lake, ID 83835

ADDRESS

RECEIVED 2019 JUL -8 AM 9: 31 IDAHO PUBLIC JTILITIES COMMISSION

TO THE

IDAHO PUBLIC

UTILITIES COMMISSION

FOR THE

YEAR ENDED 2018

ANNUAL REPORT FOR WATER UTILITIES TO THE IDAHO PUBLIC UTILITIES COMMISSION FOR THE YEAR ENDING 2018

COMPANY INFORMATION

1	Give full name of utility	Happy Valley Water System Inc	
2	Date of Organization	6/1/2001	
3	Organized under the laws of the state of	Idaho	
4	Address of Principal Office (number & street)	24461 Old Highway 95 N, Athol, ID 83801 (Not m	nailing address)
5	P.O. Box (if applicable)	PO Box 2306	
6	City	Hayden	
7	State	Idaho	
8	Zip Code	83835	
9	Organization (proprietor, partnership, corp.)	Corporation	
10	Towns, Counties served	Kootenai County	
11	Are there any affiliated companies?	No	
	If yes, attach a list with names, addresses &	descriptions. Explain any services	
	provided to the utility.		
12	Contact Information	Name	Phone No.
	President (Owner)	Ken Rickel	208-683-8105
i i	Vice President	Ken Rickel	208-683-8105
	Secretary	Cathy Rickel	208-683-8105
	General Manager	Ken Rickel	208-683-8105
	Complaints or Billing	Cathy Rickel	208-683-8105
	Engineering	Inland Northwest Consultants	208-773-8370
	Emergency Service	Ken Rickel	208-683-8105
1	Accounting	Susan Jacobson	303-941-4005
13	Were any water systems acquired during the yea	ar or any additions/deletions made	
ł	to the service area during the year?	No	_
	If yes, attach a list with names, addresses & provided to the utility.	descriptions. Explain any services	
14	Where are the Company's books and records ke	pt?	
	Street Address	24461 Old Highway 95 N	_
	City	Athol	_
	State	Idaho	_
	Zip	83801	_

	Happy valley water System Inc		같은 것 같은 것 같은 것 같이 많이 없다.
	COMPANY INFORMATION (C	Cont.)	
	For the Year Ended 2018		
15 Is the s	system operated or maintained under a		
	service contract?	No	<u>-</u> 1997 - 1997
16 If yes:	With whom is the contract?		
	When does the contract expire?		
	What services and rates are included?		
17 Is wate	r purchased for resale through the system?	No	
18 If yes:	Name of Organization		
	Name of owner or operator		
	Mailing Address		
	City		
	State		
	Zip		
		Gallons/CCF	\$Amount
	Water Purchased	-	\$ -
19 Has an	y system(s) been disapproved by the		
	Idaho Department of Environmental Quality?	No	
If yes,	attach full explanation	and the second	
	e Idaho Department of Environmental Quality		
	recommended any improvements?	No	
If yes,	attach full explanation		
	r of Complaints received during year concerning:		
	Quality of Service	0	
	High Bills	0	
	Disconnection	0	
22 Numbe	r of Customers involuntarily disconnected	0	
23 Date cu	istomers last received a copy of the Summary		
	of Rules required by IDAPA 31.21.01.701?	February-2018	(All new customers receive
Attach	a copy of the Summary		a copy in their packet)
	nificant additions or retirements from the		
Ū	Plant Accounts occur during the year?	No	
If yes, a	attach full explanation		
	updated system map		

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ACCT # 460 461.1 461.2 462 464 465 466 400	DESCRIPTION 400 REVENUES Unmetered Water Revenue Metered Sales - Residential Metered Sales - Commercial, Industrial Fire Protection Revenue Other Water Sales Revenue Irrigation Sales Revenue Sales for Resale	018 	11,120		
460 461.1 461.2 462 464 465 466	400 REVENUES Unmetered Water Revenue Metered Sales - Residential Metered Sales - Commercial, Industrial Fire Protection Revenue Other Water Sales Revenue Irrigation Sales Revenue Sales for Resale	\$	11,120		
461.1 461.2 462 464 465 466	Unmetered Water Revenue Metered Sales - Residential Metered Sales - Commercial, Industrial Fire Protection Revenue Other Water Sales Revenue Irrigation Sales Revenue Sales for Resale	\$	11,120		
461.1 461.2 462 464 465 466	Metered Sales - Residential Metered Sales - Commercial, Industrial Fire Protection Revenue Other Water Sales Revenue Irrigation Sales Revenue Sales for Resale	\$	11,120		
461.2 462 464 465 466	Metered Sales - Commercial, Industrial Fire Protection Revenue Other Water Sales Revenue Irrigation Sales Revenue Sales for Resale	<u> </u>	11,120		
462 464 465 466	Fire Protection Revenue Other Water Sales Revenue Irrigation Sales Revenue Sales for Resale				
464 465 466	Other Water Sales Revenue Irrigation Sales Revenue Sales for Resale				
465 466	Irrigation Sales Revenue Sales for Resale	•		- 19 - 19 - 19 - 19 - 19 - 19 - 19 - 19	
466	Sales for Resale	1			
400				-	
	Total Revenue (Add Lines 1 - 7) (also enter result on Page 4, line 1)			\$ 11,120	
* DEQ F	Fees Billed separately to customers			Booked to Acct #	
** Hook	up or Connection Fees Collected		Sec. 2	Booked to Acct #	460
***Com	mission Approved Surcharges Collected	· · · · · · · · · · · · · · · · · · ·		Booked to Acct #	460
	401 OPERATING EXPENSES				
601.1-6	Labor - Operation & Maintenance	\$	123	_	
601.7	Labor - Customer Accounts	\$	510		
601.8	Labor - Administrative & General				
603	Salaries, Officers & Directors				
604	Employee Pensions & Benefits	- 196 ang 197			
610	Purchased Water				
615-16	Purchased Power & Fuel for Power	\$	5,192		
618	Chemicals	~			
620.1-6	Materials & Supplies - Operation & Maint.				
620.7-8	Materials & Supplies - Administrative & General	\$	166		
631-34	Contract Services - Professional	\$	1,550	-	
635	Contract Services - Water Testing	\$	500		
636	Contract Services - Other				
641-42	Rentals - Property & Equipment				
350		\$	283		
656-59	Insurance		1,220		
660	Advertising				
666	Rate Case Expense (Amortization)				
667	Regulatory Comm. Exp. (Other except taxes)				
670	Bad Debt Expense				
675	Miscellaneous	\$	843		
	** Hook ***Com 601.1-6 501.7 501.8 503 504 510 515-16 520.7-8 520.1-6 520.7-8 531-34 532 531-34 533 531-34 535 531-34 535 535 556-59 560 556-59 560 566 567 570 575	 ** Hookup or Connection Fees Collected ***Commission Approved Surcharges Collected 401 OPERATING EXPENSES 501.1-6 Labor - Operation & Maintenance 501.7 Labor - Customer Accounts 501.8 Labor - Administrative & General 503 Salaries, Officers & Directors 504 Employee Pensions & Benefits 510 Purchased Water 515-16 Purchased Power & Fuel for Power 518 Chemicals 520.1-6 Materials & Supplies - Operation & Maint. 520.7-8 Materials & Supplies - Operation & Maint. 520.7-8 Materials & Supplies - Administrative & General 535 Contract Services - Professional 536 Contract Services - Other 541-42 Rentals - Property & Equipment 550 Transportation Expense 566-59 Insurance 560 Advertising 566 Rate Case Expense (Amortization) 570 Bad Debt Expense 	** Hookup or Connection Fees Collected ***Commission Approved Surcharges Collected ***Commission Approved Surcharges Collected \$01.1-6 Labor - Operation & Maintenance \$01.7 Labor - Customer Accounts \$01.8 Labor - Administrative & General \$03 Salaries, Officers & Directors \$04 Employee Pensions & Benefits \$050 \$04 Employee Pensions & Benefits \$051 \$051 \$051 \$051 \$051 \$051 \$052 \$054 \$0556 \$050 \$051 \$051 \$052 \$054 \$050 \$051 \$050 \$051-6 \$051-78 \$051-6 \$0520.1-6 \$051-78 \$0520.1-6 \$0520.1-6 \$0520.1-6 \$0531-34 \$054 \$055 \$056 \$056 \$050 \$050 \$050 \$050	*** Hookup or Connection Fees Collected 401 OPERATING EXPENSES 501.1-6 Labor - Operation & Maintenance \$ 123 501.7 Labor - Customer Accounts \$ 510 501.8 Labor - Administrative & General 503 503 Salaries, Officers & Directors 504 Employee Pensions & Benefits 510 Purchased Water 511 Purchased Power & Fuel for Power 512 \$ 5,192 518 Chemicals 520.1-6 Materials & Supplies - Operation & Maint. 520.1-6 Materials & Supplies - Administrative & General 531-34 Contract Services - Professional 535 Contract Services - Other 536 Contract Services - Other 537 Transportation Expense 540 Advertising 566 Rate Case Expense (Amortization) 567 Regulatory Comm. Exp. (Other except taxes) 570 Bad Debt Expense	*** Hookup or Connection Fees Collected Booked to Acct # #***Commission Approved Surcharges Collected Booked to Acct # 601.1+6 Labor - Operation & Maintenance \$ 123 501.1 Labor - Customer Accounts \$ 510 501.8 Labor - Administrative & General 501 501.8 Labor - Administrative & General 501 501.8 Labor - Administrative & General 510 501.8 Labor - Administrative & General 5110 501.8 Labor - Administrative & General 5192 501 Purchased Water 5192 515-16 Purchased Power & Fuel for Power \$ 5,192 520.1-6 Materials & Supplies - Operation & Maint. 520.7-8 Materials & Supplies - Operation & Maint. 520.7-8 Materials & Supplies - Administrative & General \$ 166 531-34 Contract Services - Water Testing \$ 500 5355 Contract Services - Other 500 5361 Transportation Expense \$ 1,220 5360 Advertising

INCOME STATEMENT

		For Year Ended 2018				
	ACCT #					
1		Revenue (From Page 3, line 8)	10.000	\$	11,120	
2		Operating Expenses (From Page 3, line 33)	10,386	-		
3	403	Depreciation Expense		-		
4	406	Amortization, Utility Plant Aquisition Adj.		-		
5	407	Amortization Exp Other				
6	408.10	Regulatory Fees (PUC) \$	50			
7	408.11		71			
8		Payroll Taxes				
9A	408.13	Other Taxes (list) DEQ Fees \$	125			
9B						
9C				-		
9D 10	409.10	Federal Income Taxes		-		
11	409.11		20			
12		Provision for Deferred Income Tax - Federal		•		
13	410.11			-		
14	411	Provision for Deferred Utility Income Tax Credits		-		
15	412	Investment Tax Credits - Utility				
16		Total Expenses from operations before interest (add lines 2-1	5)	\$	10,652	
17	413	Income From Utility Plant Leased to Others	- /	•		
18	414	Gains (Losses) From Disposition of Utility Plant				
19		Net Operating Income (Add lines 1, 17 &18 less line 16)				\$ 468
20	415	Revenues, Merchandizing Jobbing and Contract Work			,	
21	416	Expenses, Merchandizing, Jobbing & Contracts				
22	419	Interest & Dividend Income		\$	2	
23	420	Allowance for Funds used During Construction				
24	421	Miscellaneous Non-Utility Income				
25	426	Miscellaneous Non-Utility Expense				
26	408.20	Other Taxes, Non-Utility Operations				
27	409-20	Income Taxes, Non-Utility Operations				
28		Net Non-Utility Income (Add lines 20,22,23 & 24 less lines 21,	25,26, & 27)			\$ 2
29		Gross Income (add lines 19 & 28)				\$ 470
30	427.3	Interest Exp. on Long-Term Debt				
31	427.5	Other Interest Charges				
32		NET INCOME (Line 29 less lines 30 & 31) (Also Enter on Pg	9, Line 2)			\$ 470

ACCOUNT 101 PLANT IN SERVICE DETAIL For Year Ended 2018

	SUB ACCT #	# DESCRIPTION	Be	alance ginning f Year	Added During Year	Removed During Year	E	alance End of Year
1	301	Organization	\$	3,070			\$	3,070
2	302	Franchises and Consents					\$	-
3	303	Land & Land Rights	1				\$	-
4	304	Structures and Improvements	\$	1,444			\$	1,444
5	305	Collecting & Impounding Reservoirs					\$	
6	306	Lake, River & Other Intakes					\$	-
7	307	Wells					\$	-
8	308	Infiltration Galleries & Tunnels					\$	-
9	309	Supply Mains	2.3				\$	-
10	310	Power Generation Equipment					\$	-
11	311	Power Pumping Equipment	\$	7,447			\$	7,447
12	320	Purification Systems					\$	-
13	330	Distribution Reservoirs & Standpipes					\$	-
14	331	Trans. & Distrib. Mains & Accessories	14				\$	-
15	333	Services					\$	-
16	334	Meters and Meter Installations	\$	2,674			\$	2,674
17	335	Hydrants					\$	-
18	336	Backflow Prevention Devices		12.30			\$	-
19	339	Other Plant & Misc. Equipment					\$	-
20	340	Office Furniture and Equipment					\$	· -
21	341	Transportation Equipment					\$	-
22	342	Stores Equipment	<u></u>				\$	-
23	343	Tools, Shop and Garage Equipment					\$	-
24	344	Laboratory Equipment					\$	-
25	345	Power Operated Equipment					\$	-
26	346	Communications Equipment					\$	_
27	347	Miscellaneous Equipment					\$	-
28	348	Other Tangible Property					\$	-
29		TOTAL PLANT IN SERVICE	\$		\$-	\$-	\$	14,634
		(Add lines 1 - 28)		Enter beg	inning & end of	year totals on Pg	7, Line	1

ACCUMULATED DEPRECIATION ACCOUNT 108.1 DETAIL 2018

For Year Ended

	SUB		Depreciation Rate	Balance Beginning	Balance End of		rease or
	ACCT #	DESCRIPTION	%	 of Year	 Year	(Dec	rease)
1	304	Structures and Improvements		 		\$	-
2	305	Collecting & Impounding Reservoirs			 	\$	-
3	306	Lake, River & Other Intakes				\$	-
4	307	Wells				\$	-
5	308	Infiltration Galleries & Tunnels				\$	-
6	309	Supply Mains				\$	-
7	310	Power Generation Equipment				\$	-
8	311	Power Pumping Equipment	0.00%	\$ 11,565	\$ 11,565	\$	0
9	320	Purification Systems				\$	
10	330	Distribution Reservoirs & Standpipes				\$	-
11	331	Trans. & Distrib. Mains & Accessories				\$	-
12	333	Services				\$	-
13	334	Meters and Meter Installations				\$	-
14	335	Hydrants				\$	-
15	336	Backflow Prevention Devices				\$	
16	339	Other Plant & Misc. Equipment				\$	-
17	340	Office Furniture and Equipment				\$	-
18	341	Transportation Equipment				\$	-
19	342	Stores Equipment				\$	-
20	343	Tools, Shop and Garage Equipment				\$	-
21	344	Laboratory Equipment				\$	-
22	345	Power Operated Equipment				\$	-
23	346	Communications Equipment				\$	-
24	347	Miscellaneous Equipment			5	\$	-
25	348	Other Tangible Property				\$	-
26		TOTALS (Add Lines 1 - 25)	Enterba	\$ 11,565	\$ 11,565	\$	0

Enter beginning & end of year totals on Pg 7, Line 7

BALANCE SHEET

For Year Ended 2018

		ASSETS	B	Balance		Balance End of		or
	ACCT		1 V V	of Year	1.	Year	<u> </u>	ecrease)
1	101	Utility Plant in Service (From Pg 5, Line 29)	\$	14,634	\$	14,634	\$	
2	102	Utility Plant Leased to Others			-		\$	-
3	103	Plant Held for Future Use					\$	-
4	105	Construction Work in Progress	· · · · · ·				\$	-
5	114	Utility Plant Aquisition Adjustment	<u> </u>				\$	-
6		Subtotal (Add Lines 1 - 5)	\$	14,634	\$	14,634	\$	<u> </u>
7	108.1	Accumulated Depreciation (From Pg 6, Line 26)	\$	11,565	\$	11,565	\$	0
8	108.2	Accum. Depr Utility Plant Lease to Others					\$	-
9	108.3	Accum. Depr Property Held for Future Use					\$	-
10	110.1	Accum. Amort Utility Plant in Service	\$	205	\$	205	\$	-
11	110.2	Accum. Amort Utility Plant Lease to Others					\$	-
12	115	Accumulated Amortization - Aquisition Adj.	\$	2,864	\$	2,864	\$	-
13		Net Utility Plant (Line 6 less lines 7 - 12)	\$	1	\$	0	\$	(0)
14	123	Investment in Subsidiaries		A Start			\$	-
15	125	Other Investments					\$	-
16		Total Investments (Add lines 14 & 15)					\$	-
17	131	Cash	\$	6,173	\$	6,575	\$	401
18	135	Short Term Investments					\$	-
19	141	Accts/Notes Receivable - Customers	\$	(223)	\$	(154)	\$	68
20	142	Other Receivables	\$	2,517	\$	-	\$	(2,517)
21	145	Receivables from Associated Companies			1		\$	_
22	151	Materials & Supplies Inventory					\$	<u> </u>
23	162	Prepaid Expenses					\$	-
24	173	Unbilled (Accrued) Utility Revenue					\$	
25	143	Provision for Uncollectable Accounts	ht Bab				\$	
26		Total Current (Add lines 17 -24 less line 25)	\$	8,468	\$	6,420	\$	(2,047)
27	181	Unamortized Debt Discount & Expense					\$	-
28	183	Preliminary Survey & Investigation Charges					\$	-
29	184	Deferred Rate Case Expenses	\$				\$	-
30	186	Other Deferred Charges	<u> </u>				\$	
31		Total Assets (Add lines 13, 16 & 26 - 30)	\$	8,468	\$	6,421	\$	(2,047)

BALANCE SHEET

For Year Ended 2018

		LIABILITIES & CAPITAL		Balance Beginning		Balance End of	Ir	or or
	ACCT #	DESCRIPTION		of Year		Year	(D	ecrease)
1	201-3	Common Stock	\$	10,000	\$	10,000	\$	-
2	204-6	Preferred Stock					\$	-
3	207-13	Miscellaneous Capital Accounts	\$	500	\$	500	\$	1
4	214	Appropriated Retained Earnings	\$	(205,757)	\$	(205,287)	\$	470
5	215	Unappropriated Retained Earnings		1. 1. 1. 1. 1.			\$	-
6	216	Reacquired Capital Stock					\$	-
7	218	Proprietary Capital	1.				\$	-
8		Total Equity Capital (Add Lines 1-5+7 less line 6)	\$	(195,257)	\$	(194,787)	\$	470
9	221-2	Bonds					\$	t di <mark>-</mark>
10	223	Advances from Associated Companies					\$	-
11	224	Other Long - Term Debt					\$	-
12	231	Accounts Payable	\$	2,270	\$	2,270	\$	-
13	232	Notes Payable	\$	1,400	\$	1,400	\$	-
14	233	Accounts Payable - Associated Companies					\$	-
15	235	Customer Deposits (Refundable)					\$	-
16	236.11	Accrued Other Taxes Payable		an a			\$	-
17	236.12	Accrued Income Taxes Payable					\$	-
18	236.2	Accrued Taxes - Non-Utility					\$	-
19	237-40	Accrued Debt, Interest & Dividends Payable			1		\$	-
20	241	Misc. Current & Accrued Liabilities	\$	200,055	\$	197,539	\$	(2,516)
21	251	Unamortized Debt Premium					\$	-
22	252	Advances for Construction			1		\$	-
23	253	Other Deferred Liabilities		1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1			\$	-
24	255.1	Accumulated Investment Tax Credits - Utility					\$	-
25	255.2	Accum. Investment Tax Credits - Non-Utility			-		\$	-
26	261-5	Operating Reserves					\$	-
27	271	Contributions in Aid of Construction			- 4		\$	-
28	272	Accum. Amort. of Contrib. in Aid of Const. **		1			\$	-
29	281-3	Accumulated Deferred Income Taxes				den del	\$	-
30		Total Liabilities (Add lines 9 - 29	\$	203,725	\$	201,208	\$	(2,516)
31	TOTAL	LIAB & CAPITAL (Add lines 8 & 30)	\$	8,468	\$	6,421	\$	(2,047)

STATEMENT OF RETAINED EARNINGS

For Year Ended 2018

0	Retained Earnings Balance @ End of real	Ψ	(200,201)
6	Retained Earnings Balance @ End of Year	\$	(205,287)
5	Other Distributions of Retained Earnings		
4	Dividends Paid or Appropriated	\$	-
3	Other Credits to Account	1903 (1 <u>71</u>)	
2	Amount Added from Current Year Income (From Pg 4, Line 32)	\$	470
1	Retained Earnings Balance @ Beginning of Year	\$	(205,757)

CAPITAL STOCK DETAIL

No. Shares	No. Shares	Dividends
Authorized	Outstanding	Paid
10,000	10,000	0
	Authorized	

DETAIL OF LONG-TERM DEBT

	Interest	Year-end	Interest	Interest
Description	Rate	Balance	Paid	Accrued
		1		

SYSTEM ENGINEERING DATA

For Year Ended 2018

Provide an updated system map if significant changes have been made to the system during the year. 1

2 Water Supply:

Water Supply: Pump Designation or location	Rated Capacity (gpm)	Type of Treatment: (None, Chlorine Fluoride Filter etc.)	Annual Production (000's Gal.)	Water Supply Source (Well, Spring, Surface Wtr)
10025 N Happy Trail	100	None	8,311	Well

System Storage: 3

Storage Designation or Location	Total Capacity 000's Gal.	Usable Capacity 000's Gal.	Type of Reservoir (Elevated,Pres- urized, Boosted)	Construction (Wood, Steel Concrete)
10025 N Happy Trail				
	1. (B)			

(Duplicate form and attach if necessary. Asterisk facilities added this year.)

SYSTEM ENGINEERING DATA (continued) For Year Ended 2018

4 Pump information for ALL system pumps, including wells and boosters.

Designation or Location & Type of Pump**	Horse Power	Rated Capacity (gpm)	Discharge Pressure (psi)	Energy Used This Year
1) Well-Submersible	20	100	20	61,980 KW
			-	

** Submit pump curves unless previously provided or unavailable. Asterisk facilities added this year. Attach additional sheets if inadequate space is available on this page.

5	If Wells are metered: What was the total amount pumped thi	s year?	9,681,000
	What was the total amount pumped du	ring peak month?	8,693,090
	What was the total amount pumped on	the peak day?	N/A
6	If customers are metered, what was the total ar	nount sold in peak month?	2,218,000
7	Was your system designed to supply fire flows?	2	No
	If Yes: What is current system rating?		
8	How many times were meters read this year?		6
	During which months?	April, May, June, July,	
		August, September	
9	How many additional customers could be serve except a service line and meter?	d with no system improvements	0
	How many of those potential additions	are vacant lots?	
10	O Are backbone plant additions anticipated during the coming year? If Yes, attach an explanation of projects and anticipated costs!		NO
11	In what year do you anticipate that the system of will have to be expanded?	capacity (supply, storage or distribution)	Unknown

SYSTEM ENGINEERING DATA (continued)

For Year Ended 2018

FEET OF MAINS

1	Pipe Size	In Use Beginning Of Year	Installed During Year	Abandoned During Year	In Use End of Year
	4"	6,500	0	0	6,500
	2"	10,000	0	0	10,000

CUSTOMER STATISTICS

		Number of Custome	ers Thousa	Thousands of Gallons Solo	
		This Year	Last Year	This Year	Last Year
2	Metered:				
2A	Residential	27	27	8,693	7,706
2B	Commercial				
2C	Industrial				
3	Flat Rate:	이 이 아이지 않			
ЗA	Residential				
3B	Commercial				
3C	Industrial			12	
4	Private Fire Protection				
5	Public Fire Protection				
6	Street Sprinkling				
7	Municipal, Other				
8	Other Water Utilities				
	TOTALS (Add lines 2 through 8)	27	27	8,693	7,706

CERTIFICATE

State of Idaho) ss County of Kootenai

WE, the undersigned, Kenneth W. Rickel and Catherine L. Rickel, of the Happy Valley Water System Inc, utility, on our oath do severally say that the foregoing report has been prepared under our direction, from the original books, papers and records of said utility; that we have carefully examined same, and declare the same to be a correct statement of the business and affairs of said utility for the period covered by the report in respect to each and every matter and thing therin set forth, to the best of our knowledge, information and belief.

(Chief Officer)

(Officer in Charge of Accounts)

Subscribed and Sworn to Before Me

this 3 day of July, 2019

Surie Gray NOTARY PUBLIC

My Commission Expires 07/19/2020

SUSIE GRAY MISSION NUMBER 26221 COM NOTARY PUBLIC State of Idaho My Con on Expires 07/19/2020

gdk/excel/jnelson/anulrpts/wtrannualrpt

SUSIE GRAY COMMISSION NUTTOET DET 21 NOTARY PUBLIC State of Tabio My Commission Exclusion (7.592626)

HAPPY VALLEY WATER SYSTEM INC PO BOX 2306 HAYDEN LAKE, ID 83835

Ken Rickel, General Manager

Telephone: 208-683-8105 or 208-660-2560 Fax: 208-683-4315

To Our Customers:

This is a summary of the rules for termination of service for all Happy Valley Water System Inc customers as determined by the Idaho Public Utilities Commission (IPUC). These rules cover the rights and responsibilities of the Customer and the Utility. An explanation of our rate schedule has also been included.

If you have any questions concerning this information, please contact:

OR

Happy Valley Water System Inc PO Box 2306 Hayden Lake, ID 83835 208-683-8105 or 208-660-2560 208-683-4315 (fax) IPUC PO Box 83720 Boise, ID 83720-0074 208-334-0300 800-432-0369

RULES FOR TERMINATION OF SERVICE

TERMINATION WITH PRIOR NOTICE

With proper customer notice Happy Valley Water System Inc may deny or terminate water service for one of the following reasons:

- 1. Nonpayment of a past due bill or payment of a past due billing with a NSF check.
- 2. Failure to honor the terms of a payment arrangement.
- 3. Obtaining service by false identity.
- 4. Refusing to allow access to the water meter shut-off valve.
- 5. Willfully wasting service through improper equipment or otherwise.
- 6. Failure to apply for service.

TERMINATION WITHOUT PRIOR NOTICE

Happy Valley Water System Inc may deny or terminate water service without notice for one of the following reasons:

- 1. A situation exists that is immediately dangerous to life, physical safety or property.
- 2. To prevent a violation of federal, state or local safety or health codes.
- 3. Service is obtained, diverted or used without the authorization of Happy Valley Water System Inc.
- 4. Happy Valley Water System Inc has diligently attempted to notify you of termination and has been unable to contact you.
- 5. If ordered by any court, The Commission, or any other duly authorized public authority.

(continued on next page)

Happy Valley Water System Inc

Customer Rules

NOTIFICATION AND BILLING

- 1. Meters will be read between the first and 5th of each month (weather permitting). Invoices will be sent out by the 10th of the month following with payment due by the 25th of each month. The basic monthly fee is \$27.00 per month at this time.
- 2. A billing is considered past due (25) twenty-five days after the invoice date. A 1% late fee may be applied to past due accounts.
- 3. A written notice of termination must be mailed at least (7) seven days before the proposed termination date.
- 4. At least (24) twenty-four hours before the service is terminated, a notice will be left at the property advising you of the steps needed to have services restored.
- 5. Only a (24) twenty-four hour notice is required if you do not keep a payment arrangement or the payment is not honored by the bank.

PAYMENT ARRANGEMENTS AND SPECIAL CIRCUMSTANCES

If you cannot pay your bill in full or you receive a notice of termination, please call our office. Payment arrangements can be made to avoid termination of service.

If you cannot pay your bill and a member of your household is seriously ill or there is a medical emergency, Happy Valley Water System Inc will postpone termination of service for (30) days. A written certification from a licensed physician or public health official stating the name of the person who is ill and their relationship to the customer and the name, title and signature of the person certifying the serious illness or medical emergency.

COMPLAINT PROCEDURES

If, at any time, you have a complaint concerning the termination of service, policies and practices or any other matter regarding our service please contact Happy Valley Water System Inc in person, by telephone or in writing. Your complaint will be investigated promptly and thoroughly. You will be notified orally or in writing. Your service will not be disconnected while the complaint is being investigated by the utility or the IPUC.

RESTRICTION OF TERMINATION OF SERVICE

Service cannot be disconnected on Friday, Saturday, Sunday or legal holidays recognized by the State of Idaho or 2:00 p.m. on any day immediately before any legal holiday. Service may only be terminated between the hours of 8:00 a.m. and 4:00 p.m. The employee sent to the premises to terminate the services will identify him/herself to you and state the purpose of the visit. This person is authorized to accept payment in full.

(continued on next page)

Happy Valley Water System Inc

Customer Rules

HOOKUP

The Happy Valley Water System Inc reserves the right to deny hookups during the winter months due to adverse weather conditions. New hookups will be scheduled as soon as weather conditions permit.

HOOKUP CHARGES AND FEES

A one-time hookup charge of \$500.00 will be paid in advance for any new service hookup. The extra costs of an out of the ordinary circumstances requiring additional equipment or special construction techniques involved in the installation of a new service connection will be agree to in advance and put into writing by the customer and the Happy Valley Water System Inc. One residence per hookup is allowed.

The monthly rate is \$27.00 per month, which includes 20,000 gallons. There is a commodity charge of \$0.70/1,000 gallons for all consumption in excess of 20,000 gallons. Payment is due in full by the 25th of the month and is considered delinquent 25 days after the invoice date. A 1% (one percent) per month service charge may be added to all past due amounts. Arrangements can be made to pay in advance monthly, quarterly, semi-annually or annually.

RECONNECTION FEE

If water service has been terminated, any balance due plus a reconnection fee of (\$20.00) twenty dollars is due.

NO ONE EXCEPT AN AUTHORIZED AGENT OF THE RICKEL WATER COMPANY SHALL TAMPER WITH, INTERFERE WITH, MAKE REPAIRS, CONNECTECTIONS OR REPLACEMENTS OF OR TO ANY OF THE COMPANY'S PROPERTY, EXCEPT IN THE CASE OF <u>EXTREME EMERGENCY</u>